

1 Purpose

This Accessibility Statement outlines the development, standards and efforts we uphold for accessibility to our website and medical mobile applications (Apps).

We follow the international Web Content Accessibility Guidelines (WCAG) 2.1.

2 Scope

This Accessibility Statement applies to the Activ8rlives website www.activ8rlives.com, the Activ8rlives Clinical Portal, medical mobile applications Activ8rlives⁴ Health+Wellness, Asthma⁺me and Active⁺me REMOTE Recovery Apps.

3 Tasks, Responsibilities and Accountabilities

Aseptika Limited take its responsibilities seriously to enable all users to access our website, clinical portal (where authorised) and our three medical mobile Apps.

4 Equipment / Software

The Activ8rlives website and Login for your user account can be accessed via a web portal at www.activ8rlives.com

The mobile applications: Activ8rlives⁴ Health+Wellness, Asthma⁺me and Active⁺me REMOTE Recovery Apps can be downloaded via the following app stores:

- App Store for iOS devices.
- Google Play for Android devices.
- Amazon App Store for Android Kindle.

5 Technical Information

The Activ8rlives.com website, medical device mobile applications (apps) Activ8rlives⁴ Health+Wellness (free to use), Asthma⁺me (subscription) and Active⁺me REMOTE Recovery Apps (subscription) are developed and maintained by Aseptika Limited.

We want as many people as possible to be able to use our website and medical device health apps to access:

- Your Activ8rlives' account.
- Track your health.
- The Clinical Portal.
- Buy items from our shop.
- Access support information.

This means that you should be able to:

- Change the colours, contrast levels and fonts on your computer or smart device.
- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

We have also made the website and Apps text as simple as possible for you to understand.

5.1 Changing your settings

If you want to make your computer or smart device easier to use, there is some useful advice from the disability charity [AbilityNet](#) to show you how to do so.

5.2 How accessible is our website and medical apps?

We know some parts of our website and medical apps are not fully accessible:

- The text will not reflow in a single column when you change the size of the browser window.
- You cannot modify the line height or spacing of text.
- Most older PDF documents are not fully accessible to screen reader software.
- Live video streams do not have captions.
- Some of our online forms are difficult to navigate using just a keyboard.
- You cannot skip to the main content when using a screen reader.

5.3 Feedback and contact information

If you need information on our website and medical apps in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email us support@aseptika.com.
- Call us on +44 (0)1480 352 821.
- Aseptika Ltd, Suite 5, LDH House, Parsons Green, St Ives, Cambridgeshire, PE27 4AA, UK.

We will consider all requests and we will get back to you within 2 working days.

5.4 Reporting accessibility problems with this website

We are always looking to improve the accessibility of our website and medical apps. If you find any problems not listed on this page or you think we are not meeting accessibility requirements, please contact us by email support@aseptika.com or call us on +44 (0)1480 352 821.

5.5 Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

If you are based in Northern Ireland, contact the Equalities Commission for Northern Ireland (ECNI) instead of the EASS and EHRC.

5.6 Technical information about this website's accessibility

Aseptika Limited is committed to making our website and medical apps accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

5.7 Compliance status

The Activ8rlives website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

This medical device mobile applications Activ8rlives⁴ Health+Wellness, Asthma+me and Active+me REMOTE Recovery Apps are fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

5.8 Preparation of this accessibility statement

This statement was prepared on 30th January 2021 and it will be reviewed on an annual basis.

The Activ8rlives.com website and our medical apps are tested continuously as part of our development process. The tests are carried out by the Aseptika's Software Development Team under ISO 13485:2016 development, verification and validation processes.

6 Related Documents and References

[Web Content Accessibility Guidelines version 2.1](#)

EN ISO 13485:2016 Medical devices - Quality management systems - Requirements for regulatory purposes, for our Medical Device Quality System.

IEC 62304:2006 Medical device software — Software life cycle processes.

ISO/IEC 27033-6:2016 Information technology — Security techniques — Network security — Part 6: Securing wireless IP network access.

ISO 20417 Medical devices — Information to be provided by the manufacturer (Draft).

BS EN 1041.2008 +A1:2013 Information supplied by the manufacturer of medical devices.

ISO 62366-1:2015 Medical devices — Part 1: Application of usability engineering to medical devices.

ISO 14971:2019 Medical devices — Application of risk management to medical devices.

Medical Devices Regulations 2002 (SI 2002 No 618, as amended) (UK MDR 2002).

Directive 93/42/EEC on medical devices (EU MDD).

EU Medical Devices Regulation 2017/745.

DBC0129 Clinical Risk Management: its Application in the Manufacture of Health IT Systems – Implementation Guidance.

DCB0160 Clinical Risk Management: its Application in the Deployment and Use of Health IT Systems v4.2 02.05.2018.

ISO 9241-210:2019 Ergonomics of human-system interaction - Part 210: Human-centred design for interactive systems.

British Standards Institute PAS 277:2015 Health and Wellness Apps – Quality Criteria across the Lifecycle – Code of Practice.

7 Document History

Version	Date	Author Initials	Reviewers Initials	Summary of Changes	Authorised by
1.0	29.01.2021	JA	MP	Initial policy, CC2021-020	KAA, 30.01.2021